



TIPS for ACCESS DENIED from GoDaddy:

If you receive this Firewall message, this indicates that your file is not secure and will not be accepted as an uploaded file. This is related to this specific file you are attempting to upload.

The file could have various vulnerabilities:

- Cross-site scripting which is a web security **vulnerability** that attaches to the file to track your actions on web browsing. Download a different copy of this file or use **Genius Scan** or **Adobe Convert to PDF**.
- Printer Scans can be too large to upload. *Use [Genius Scan](#) to scan & convert to an acceptable PDF or ADOBE Acrobat go to this link :
https://documentcloud.adobe.com/link/acrobat/createpdf?x_api_client_id=adobe_com&x_api_client_location=createpdf
- Files from your iPhone are an HEIC format that are not accepted so it must be converted to a proper PDF format.

● Access Denied - GoDaddy Website Firewall

If you are the site owner (or you manage this site), please whitelist your IP or if you think this block is an error please [open a support ticket](#) and make sure to include the block details (displayed in the box below), so we can assist you in troubleshooting the issue.

Block details:

Your IP:	64.151.36.116
URL:	www.clinicalwallet.com/students/upload-mandatory-document/37
Your Browser:	Mozilla/5.0 (Windows NT 10.0; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/96.0.4664.110 Safari/537.36
Block ID:	XSS014
Block reason:	An attempted XSS (Cross site scripting) was detected and blocked.
Time:	2021-12-21 12:38:12
Server ID:	12034