## Student FAQ-ClinicalWallet

FAQ for Student Uploads

Clinical Wallet

Digital Clinical Document Tracking and Storage

## PAYMENT or Promo Code

\*ClinicalWallet allows 7 days of FREE access then users are prompted for Payment. To Upgrade your plan, click your Profile and click Upgrade Plan to pay or enter the Promo code (if provided from your school)

Upgrade Plan

Combining Files into 1 document

Combine multiple pages or files into 1 single document or PDF, There are online applications to merge files if you choose: **Genius Scan App, Adobe Online tool**, **freepdfconvert.com, or SmallPDF.com** are options. (Printer-scanned images are too large and will not upload correctly)

Adobe

Read Comments for Rejected Files If Documents are REJECTED, Please Login at ClinicalWallet.com. Click DETAILS for the rejected category and READ the comments on the right side of the screen.





Any File may be replaced in a Category until the file is APPROVED or green. Under Action, Click on **DETAILS** for each Category and click the upload icon to select the new file. (as shown )



## **ClinicalWallet SUPPORT:**

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